

## Port of Long Beach Clean Trucks Program Frequently Asked Questions

### What resources are available to get assistance with the Port of Long Beach Clean Trucks Program (CTP)?

- A. Face-to-face assistance can be obtained at the Terminal Access Center (TAC), the address is:

1265 Harbor Ave  
Long Beach, CA 90813  
(Corner for Harbor Ave. and Anaheim Street)

Hours: Monday – Thursday 8:00 AM to 5:00 PM  
Friday 8:00 AM to 4:00 PM  
Closed on the weekends.

- B. Helpline: **866-721-5686**

Helpline Hours:

Monday – Friday 8:00 AM to 5:00 PM  
Closed on the weekends.

\*If you call after business hours, please leave a detailed message and a Clean Trucks Program administrator will return your call the next business day.

- C. Email: [cleantrucks@polb.com](mailto:cleantrucks@polb.com)

CTP Customer Service Support Elements	Terminal Access Center	Helpline	Electronic Mail
CTP Requirements/Compliance	X	X	X
Registration Agreements	X	X	X
Ports' Drayage Truck Registry (PDTR)	X	X	X
Annual Truck Fee (ATF)	X	X	X
PDTR Truck Registration	X	X	X
PDTR License Plate Unlock			X
RFID Tag Support	X	X	X
Terminal Access Bans	X	X	X
Truck Suspension Resolution (PDTR-DMV ban, ATF non-payment, RFID tag, billing code issues)	X	X	X
CARB Drayage Truck Registry (DTR) Assistance	X	X	X
eModal Registration Assistance	X	X	X
Non-Container Terminal Sticker Distribution	X		
Engine Verification - 2007 or Newer Engine Emissions Compliance	X		

Truck Class Verification	X		
CARB Exemption Verification	X		
Insurance Compliance	X	X	X
Day Pass Assistance & Problem Resolution	X	X	X
Community Reporting (dray-off, non-compliant trucks, unsafe drivers, smoking exhaust)	X	X	X

**If my truck has an emissions retrofit filter, can I still enter the terminals?**

As of January 1, 2012 all trucks that do not meet the 2007 U.S. EPA emission compliance standards were banned from the Ports of Long Beach and Los Angeles. Terminal access is not permitted to those trucks that have model year engines that are 2006 or older. 2006 and older model year engines that have been retrofitted with a diesel particulate filter do not meet the U.S. EPA emission compliance standards.

**Will the 2007 emission standards be changed soon?**

Commencing on October 1, 2018, no drayage truck shall be entered into the Ports Drayage Truck Registry (PDTR) in association with any Licensed Motor Carrier or Licensed Motor Carriers unless it is a 2014 drayage truck. Drayage trucks registered in the PDTR prior to October 1, 2018, that are current on their annual registration fees as of September 30, 2018 and are compliant with state law may continue to operate at the Port of Long Beach. Information regarding the proposed modifications to the emission standards for terminal access can be found at <http://www.cleanairactionplan.org/>.

**If I am from out of state, do I still have to register my truck in the California Air Resources Board?**

Yes, all drayage trucks operating in the state of California must be registered in the California Air Resources Board online Drayage Truck Registry at <https://www.arb.ca.gov/msprog/onroad/porttruck/porttruck.htm>

Toll-Free Helpline: 888-247-4821  
 Direct Line: 916-322-2277  
 Email: [drayagetruck@arb.ca.gov](mailto:drayagetruck@arb.ca.gov)  
 See the [Drayage Truck Regulation](#)  
 See the [Help Pages](#).

**If I have a 2008 or newer truck, do I still have to purchase a day pass?**

Day Passes are to be utilized for trucks that are not registered in the Port’s Drayage Truck Registry. A 2008 or newer truck does not exempt you from purchasing a day pass. Day Passes can be purchased online at <http://www.mycleantrucks.com>.

Day Pass Cost: \$30 per day (a maximum of 24 day passes can be purchased per truck per calendar year)

RFID Tag: A Radio Frequency Identification (RFID) tag is required for container terminal access. If you do not have an RFID tag one can be purchased on the day pass website (<http://www.mycleantrucks.com>) at a cost of \$100 per tag.

Day Pass users must also be registered in:

1. California Air Resources Board Drayage Truck Registry at <https://www.arb.ca.gov/msprog/onroad/porttruck/porttruck.htm>  
Toll-Free Helpline: 888-247-4821  
Direct Line: 916-322-2277  
Email: [drayagetruck@arb.ca.gov](mailto:drayagetruck@arb.ca.gov)  
See the [Drayage Truck Regulation](#)  
See the [Help Pages](#)
2. eModal at [www.emodal.com](http://www.emodal.com)  
Helpline: 866-758-3838  
Email: [helpdesk@emodal.com](mailto:helpdesk@emodal.com)  
*Please Note: You must be registered on eModal only when accessing container terminals. Day Pass users that do not already have an RFID tag on their truck can purchase RFID tags online along with their Day Pass at [www.mycleantrucks.com](http://www.mycleantrucks.com).*

**If I am going to access the terminal only one time, do I still have to purchase a day pass?**

Yes, every time you access the terminals you need to have a valid day pass or be registered in the Ports' Drayage Truck Registry (<https://pdtr.cleanairactionplan.org>) with a Licensed Motor Carrier that has a contract with the Port of Long Beach.

**Why do I have to purchase a day pass if I already have the clean air sticker from the State of California that says I am compliant until 2020 or 2022?**

The 2020 and 2022 stickers issued by the State of California only determines that your truck is compliant with the State of California. The 2020 and 2022 stickers do not give you access to the Ports of Long Beach or Los Angeles. For drayage truck access to Port of Long Beach terminals a truck must be in compliance with the Port of Long Beach Clean Trucks Program. For drayage truck access the truck must be registered in the Ports' Drayage Truck Registry (<https://pdtr.cleanairactionplan.org>) with a Licensed Motor Carrier that has a Registration Agreement with the Port of Long Beach or have a valid day pass.

**Do I have to register with the UIIA, if am only buying a day pass?**

Yes, to access container terminals a Licensed Motor Carrier must have active status registration with the UIIA. The UIIA validates a License Motor Carrier's insurance compliance against Equipment Provider's requirements. For more information, go to [www.UIIA.org](http://www.UIIA.org).

### **Can I pay my annual truck fees at the Terminal Access Center?**

Annual truck fees must be paid by a Licensed Motor Carrier with a Registration Agreement with the Port of Long Beach. Annual truck fees are paid online in the Ports' Drayage Truck Registry at [www.pdtr.cleanairactionplan.org](http://www.pdtr.cleanairactionplan.org). The annual truck fee is \$100 per truck for the Port of Long Beach.

### **How do I know when my Radio Frequency Identification (RFID) Tag expires?**

The RFID tag does not have an expiration date. It works with the life of the battery. New RFID tags must be purchased online at [www.emodal.com](http://www.emodal.com). The cost of an RFID tag through the eModal website is \$103.

You may also contact eModal directly with regard to RFID tag durability at (866) 758-3838.

### **Where can I purchase an RFID Tag?**

You can purchase an RFID tag by logging into [www.emodal.com](http://www.emodal.com). The cost of an RFID tag through the eModal website is \$103.

Day Pass users can purchase RFID tags online at [www.mycleantrucks.com](http://www.mycleantrucks.com). The cost of an RFID tag through the day pass website is \$100.

### **Do I have to submit my insurance every year if I have a Registration Agreement with the Port of Long Beach?**

If you access Port of Long Beach container terminals your compliance with Port of Long Beach insurance requirements is obtained through an agreement with the UIIA. Annual insurance submittals is not required.

If you are a Licensed Motor Carrier that only goes to non-container terminals, the Port of Long Beach Special Endorsement Forms must be submitted annually. Additional information can be obtained by calling the Clean Trucks Helpline at 866-721-5686.

### **Are there Port grant programs available to help with the purchase of new trucks?**

Not at the moment. However, you are welcome to periodically contact the Clean Trucks Help Line at 1-866-721-5686, the South Coast Air Quality Management District at [www.agmd.gov](http://www.agmd.gov) and the California Air Resources Board at [www.arb.ca.gov](http://www.arb.ca.gov) regarding available funding.

## **Can I get my TWIC card at the Terminal Access Center?**

Information regarding TWIC cards can be obtained at 3960 Paramount Blvd. Ste. 105, Lakewood CA 90712. You may also search for a local office near you at <https://universalenroll.dhs.gov/locator?serviceCode=111111> or contact them at 866-347-8942.